

People's Energy

**Abril/2007
YEAR IV – N°33
MONTHLY
NEWSLETTER
FOR CEMIG's
EMPLOYEES**

- Love towards the environment

With techniques and extreme care, electricians of the Lines team of Management of South Operation and Maintenance remove nest of *pionus* and put them back on newly-installed lamp-post, respecting the the birds' frailty. **Page 12**

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HARD-WORKING

Respect to the consumer

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CELEBRATION

Women's Day in the countryside

THE WORD IS NOT TO BE AT A STAND

At the celebration of *National Day Against Sedentariness*, promoted by Vital Energy Program, the employees of 18 units of the Company in the countryside of Minas and in Belo Horizonte took part on stretching and fitness sessions and of a lively walk. **Pages 6 and 7.**

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EDITORIAL

OUR ENERGY

All energy depends on the movement to carry on producing results in order to demonstrate its potency and to carry on generating new energies. Therefore, the electric energy needs the turbines' movement that, in its turn, depends on the movement of the rivers' waters. Not forgetting the own electricity that only exists if the electrons move themselves.

The same happens to our energy, the one that moves our body that allows us to produce the richest results, the human being's vital energy. It is necessary that this energy is always working – allowing the necessary periods of rest, after all, we are only human – so it will not die before the time scheduled by nature.

This issue of **People's Energy** brings some good examples of how to revitalize our body and how to get from it its maximum potency without exceeding. In March, the entire Company celebrated the *World Day Against Sedentariness*, promoting events accordingly to the date's style.

The celebration, organized by the Superintendence of Human Resources, involved the employees in a big network uniting the individual energies to produce, through simple physical exercises such as walks and stretching, a great movement in favor of health.

To move is necessary to keep the vitality, to work brain and mind, to live longer and better, to love and work, to think and evolve. The choice is individual. It can be a late afternoon walk it can be a more radical sport such as rafting or our popular football. The important thing is to move.

RECOGNITION

Actions of social inclusion receive homage

On March 9th, Cemig received homage from the Association of Disabled People of Uberaba – Adefu - the *Certificate of Partner of Inclusion* - in recognition to the Company's sensibility regard to social inclusion (*photo*). Distinction for the actions developed by Cemig at the services centers' installations that are being adapted with ramp that enables easy access to wheel chairs carriers and energy invoice issuing printed in Braille.

Management seeks new certificates

The Management of Transmission and Maintenance of Southeast – TR/SE is implementing the necessary actions to conquer new certificates and to assure the ones that have already been given to the *System of Environment Management – SGA* practiced by the sector. The works are being carried out with the objective of achieving also *ISO 9001* and *ISO 18001* for the quality, health and safety's management, respectively, on the scope of the *Management Integrated System – SIG*, launched on February 12th.

According to TR/SE's manager, Ronaldo Pereira Motta, the proposal is to accomplish, up to end of the year, the goal of the Superintendence of Transmission – TR. According to him, TR hopes that every regional management has concluded the program's implementation throughout this year. To reach the scope, it was signed in December 2006, a term of agreement among the involved parts.

Ronaldo Motta explains that during *SIG's* launching it was presented by Premium Consultant, a company contracted by the hands of the Superintendence of Environmental and Quality's Coordination – AQ, the report of the initial diagnostics, elaborated from the interaction with the employees when procedures and actions of management were inspected. With the exhibition of the diagnosis, TR/SE could identify eventual inadequate practices as well as get to know the guidelines and solutions pointed out by the consultant that will continue to work throughout on the entire process up to *SIG's* implementation.

During the event, Premium not only pointed out inaccuracies and suggested solutions to TR/SE, but highlighted also the good performance on the requirements related to the environmental field, recognizing the efficacy of the current *SGA* and the consequently probability of its certificate renewal. They highlighted also the commitment, the technical quality and the high level of responsibility of the sector's employees.

At the end of the meeting, in which supervisors and members of operation, maintenance and administrative areas and guests of others Company's organs were present at. "*SIG's* installation activities have been started with all employees' commitment and motivation", on Ronaldo Motta's evaluation.

SIG's launching event

People's Energy

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The Best Energy of Brazil

The Best Internal Newsletter 2006 MG

CEMIG'S MISSION: To perform on the energy's sector with profitability, quality and social responsibility.

PG. 02

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HARD-WORKING

On the search for a “perfect marriage” with the consumer

On *Consumer's Day*, celebrated on March 15th, Cemig promoted several activities to bring closer, even more, the Company to its customers. Taking advantage of the occasion, *People's Energy* talked to the Superintendent of Commercial Relations – RC, Márcio Baumgratz (*photo*), with the objective of learning about the new implemented actions in order that Cemig's consumer celebrates his/her right of enjoying the best energy of the Country for the 365 of the year.

CURRENT SITUATION

Cemig registers nowadays 6.3 million of consumers. The access of the majority of the consumers to the services given by the Company is coordinated by the Superintendence of Commercial Relation – RC, being its responsibility the definition of policies, guidelines and procedures regarding the processes of commercial relations, of which operation is done by the regional superintendence of Central Distribution – DC, East DL and West – DO Distribution. Cemig's main relationship's channels are *Talk to Cemig*, the services centers, the collection agents, *Easy Cemig*, the relations' agents of the regional superintendence, the *Mobile Center*, the *Simplified Services Centers – PAS* and the *Virtual Center*. These are the channels that the consumer looks for when he/she needs to request services, ask for information, make complaints or suggestions and clarify doubts. Besides the consumer's service, RC coordinates the others commercial relations processes such as the invoicing, the collection, the measurement and the revenue's protection (management of the default, losses and frauds).

RELATIONSHIP

Paying attention to its responsibility, RC, together with the operational superintendence, seeks the improvement of the quality of the consumer's perception, aware that this perception is a result of a permanent construction of a solid and trustful relationship. Although Cemig is among the concessionaires that have the best quality indicators of electric energy supply of the country, this distinction has not been perceived on this dimension by the consumer. Therefore, RC is engaged in improving the relationships' channels. To listen only is not enough. It is necessary to work out the customers' demands at the shortest possible time and to create new ways of relationships with transparency, respect, communication, social responsibility and ethics. In order to have a better relationship with the society, RC has the partnership of the Superintendence of Entrepreneurial Communication – CE. Together, the superintendence try to translate the importance of the consumer for Cemig and demonstrate the respect that the Company gives to the customers, communities and to society.

ACTIONS

RC is developing several projects aiming at the improvement of its processes. Among them we highlight: customers' records update that will bring agility and improvement to the service; *Measurement PAV – Project of Measurement Value Aggregation*, with a set of actions for measurement improvement through investment in more modern technologies that give more credibility to the measurement of energy's consumption; *Revenue Protection PAV – Project of Value Aggregation of the Revenue Protection* that puts together several tracking actions and identification of irregular consumption of electric energy contributing for the increase of the Company's services credibility; creation of new relationship channels such as *Virtual Center*, the *Real Estate Portal*, *Electricistase Channel* and *Procon (Consumer Direct Agency) Direct Channel* that easy up and speed up the contact with Cemig; redefinition of the *Relations Policy* that is formed on the study of relationship channels and on the implementation of improvements on the services offered by them; *Cohabit* project, community agents that work at communities of low income guiding the residents on the use of regular, efficient and safe energy compatible with their family income; investment in *Talk to Cemig's* structure and on studies of optimization of the use of this structure for peak periods of calls; investments in studies of *Talk to Cemig's* service quality with the objective of offering a more personalized service; *First-class Center* that is modernizing the services' centers and revitalization of *Easy Cemig* with the expansion of the services offered by this channel. All the initiative seek the improvement of the relationship through modernization and the adoption of new technologies and of the implementation of creative solutions that seek also the costs reduction for the Company.

HOMAGE TO THE CONSUMER

Another branch in which we are investing is the demonstration of our ethics and respect towards the consumer through public actions. In a partnership with the regional managements we are developing actions at the service centers at commemorative dates.

FUTURE

Cemig has been investing in the adoption of new technologies that bring improvement to the processes of commercial relations. A result of this effort is the implementation of the new *System of Customers Management – SGS* that will bring a great contribution t the relationship and to the service, besides of the modernization of the tools' technology. The project, under RC's coordination, foresees for July the installation of the pilot-project in Divinópolis and before the year ends its extension for the whole Company's concession area. Following the flow, the Board of Directors of Distribution and Commercialization – DDC intends to increase and to modernize the relationship with the customers, invigorating a relation of proximity and readiness on the service, creating a relationship of friendship that appreciates our make.

OUR PEOPLE

***Chat with Coffee* dynamizes services of Mantiqueira Regional**

Daily problems diffcultated by the lack of interaction between the processes are now worked out by Mantiqueira Regional's collaborators through the search for improvement on the condition and achievement of the tasks. This is the dynamics of the monthly meeting promoted by the Management of Commercial Relations and Services of Juiz de Fora – DL/JF, named *Interaction Meeting – Chat with Coffee*.

The event, coordinated by the manager of Castelinho Center, coordinated by the manager of Castelinho Center, Rosilene Riani Rocha Caniato, completed the 11th edition in February with satisfactory results. "On the last internal audits, carried out in February, we did not get any disagreement. I believe that our meeting contributed for the positive result besides of contributing to the implementation of actions of improvement and progress of the processes", believes the manager.

The initiative has the participation of representatives of the service, invoicing and collection, professional records, field service and commercial nucleus' sectors. According to DL/JF's commercial agent, Celso Noronha, the resolutions and plans of actions outlined during the meetings do not stay only on the participants' scope; they are disseminated among the other collaborators involved on the Company's processes.

Interaction meeting promoted by DL/JF

***Get to Know a Power Plant* opens 2007 calendar**

Get to Know a Power Plant will promote visits during year seven. Besides Juiz de Fora's visit to the Power Plant of Itutinga, done in April, the following foreseen tours are: from Ipatinga to UHE Peti (05/19), from Montes Claros to UHE Três Marias (06/30), from Uberaba to UHE Volta Grande (08/18), from Varginha to UHE Itutinga (09/16), from Uberlândia to UHE Nova Ponte (10/20) and from Belo Horizonte to UHE Itutinga (11/10).

Coordinated by the Superintendence of Entrepreneurial Communication – CE, the program provides to the employees and their family the possibility of getting to know a Company's power plant where they make a technical visit with the guidance of a professional. Besides the visit, Cemig offers also meals and, in specific cases, accommodation.

To take part on, the regular and retired employee should enroll himself/herself in person or through own mail service at Gremtur. The information will be sent to CE for evaluation. The participant can take part on the program only once. The enrolled people will be picked out by lot and they will receive a call with the result. Married employees can bring spouse and children and the single ones can bring their parents. The tours are carried out on Saturdays, departure time 7 o'clock. The coming back time varies according to the power plant's distance and it usually happens at the end of the Saturday afternoon or Sunday morning.

Deserved Distinction

The manager of Planning and Expansion South – DL/ES, Wantuli Dionísio Teixeira, receive the *Civil Defense Prize Medal (photo)* for the work developed on the contract's management of the *Light for All* program, turn-key type, in the North region

of the Estate between July 2005 and November 2006. On the occasion, the works of artesian wells electrification were given priority in order to reduce the shortage of water supply of the region.

The prize was given on December 7th, at the auditorium of Bank of Development of Minas Gerais – BDMG, in Belo Horizonte. The solemnity, chaired by MP colonel James Ferreira Santos, was held by the Military Office of the Estate's Governor, to which is subordinated to the Estate Coordination of Civil Defense – Cedec.

"I went to Belo Horizonte to receive the medal in the name of the entire team that worked and is still working, tirelessly, on the objective of the universalization of the electric energy supply to the rural area", pointed out the manager.

VOLUNTEERS

Actions of solidarity in the entire Estate

Governador Valadares

Gota d'água group helped to put together a toys room at Innocent People School Crèche, in Santa Rita neighborhood, in Governador Valadares. The Institution services 785 children up to the age of 9. The educationalist Lílian Terezinha P. Costa thanked the donation and spoke about the toy's importance on the childhood. "The game acts also as facilitator of the education/apprenticeship of the programmatic subject as well as the roles that, later on, the students will perform in the society", she observed.

Machado e Alfenas

With the objective of helping families unsheltered by the rain of Machado and Alfena, in the South of the Estate, Alfenas' team that belongs to the Management of Commercial Relations and Services of Pouso Alegre – DL/PA, mobilized itself and distributed about 80 basic food basket for residents of both counties (*photo*).

Pato de Minas

Asin's activities in Patos de Minas were intense and varied in the beginning of the year. 25 school kits were given to students of the introductory phases 1 and 2 of *Estate School Padre Almir*, benefiting ten classes. The voluntary team paid also to fix the roof of ASSOCIEM, entity that distributes soup for more than 600 needy children.

The initiatives did not stop there. On a sudden campaign, headed by César Matos, *Asin* got donations for the acquisition of a ladder that enables to change burnt bulbs once the ceiling of the building is very high. A campaign for food collection was also organized. About 150 kilos of rice were donated to Padre Alaor's Village.

Students receive school kits

Technicians promote improvement at schools

More than 800 students of the Municipal School Anita Amaral, located in Pouso Alegre, in the South of the Estate, were benefited by a solidary action of three technicians of the Management of Operation and Maintenance South – DL/MS that carried out several refurbishments on the school's installations in March 3rd.

As soon as they learnt about the existing problems, the technicians of Maintenance and Distribution, Marcos Ezequiel de Freitas, Paulo César Alves Ferreira and Wander Gonçalves Ribeiro, decide to help the school with voluntary work. "With the help of our management and the City Hall of Pouso Alegre we carried out some maintenance work on the electric and hydraulic installations of the school, replacing bulbs and reactors, besides of fixing the bathrooms' taps", says Marcos. And, in order to make the school environment more pleasant, the technicians installed three fans on the rooms what made everybody happy since the temperature used to reach 35C°. School refurbishment in Pouso Alegre

Pouso Alegre

Asin's volunteers in Pouso Alegre showed once more the strength of the solidary energy of Cemig's employees. To answer a request of São Vicente de Paula Society, they mobilized themselves and, through donations of money and building and installation material, they contributed to refurbish the house of one of the residents of São Geraldo's neighborhood, one of the most in need ones of Pouso Alegre. Mrs. Irene, the beneficiary, and her 14 children now have adequate housing conditions.

Beneficent entities receive resources of due income tax.

The Management of Commercial Relations and Services of Varginha – DL/VR held on March 9th a meeting of the repass officialization of the resources of *due Income Tax* by the employees to Varginha Foundation of Assistance to the Handicapped – Fuvae, to the *Association Get up and Walk* and to the Municipal Council of Children and Teenagers' Rights. These entities were selected by the relevance of the projects that they develop and for having Cemig's employees acting as volunteers.

About R\$32 thousand were repassed, amount that came from *A16%* program. From the total collected, Fuvae, responsible for serving carriers of special needs, received R\$28 thousand, the *Association Get up and Walk* that develops projects towards children and teenagers in need, received R\$4 thousand and the Municipal Council of Children and Teenagers' Rights received 10% of the total collected by both entities.

To make official the resources' repass, *Asin's* volunteers delivered a symbolic check to representatives of the benefited institutions. According to *Asin's* program facilitator in the Management of Commercial Relations and Services of Varginha – DL/VR, Maria de Fátima Fernandes Valias, these actions work as an encouragement for the support of other employees and other companies to this important social project.

Benefited institutions receive symbolic checks

Massive fitness to scare away the sedentariness

Cemig's employees of the entire Country joined *Vital Energy* and took part on the activities of the *National Day Against Sedentariness*. At the 18 Company's units in the countryside of Minas and in the capital city nobody stood still. There were sessions of stretching and fitness exercises, games and *light* snacks – juice, cereal bar and healthy sandwich.

BH

In Belo Horizonte, about 300 employees took part on the *massive fitness*, in the superior garden of the Company's headquarters. The activity started with stretching and it finished with a game in celebration of the *Women's World Day*. At the sound of *YMCA*, music of *Village People*, men performed to the women. The best performances were awarded with caps and t-shirts of *Vital Energy*.

EAST

Besides of the *massive fitness*, the employees took part on walks at Ipanema Park, in Ipatinga, and at the riverside of Araújo's Island, in Governador Valadares. In João Monlevade, the cardiologist Maxwell Costa gave a lecture about the benefits of physical exercises. In Itabira, the employees took advantage of the date to measure their blood pressure.

WEST

The *massive fitness*, promoted for the 70 employees of the Management of Commercial Relations and Services of Divinópolis – DO/DV, started at 7:45 with stretching exercises. After that, they served snacks and there was a raffle of gifts.

SOUTH

In Alfenas, Itajubá, Pouso Alegre, Lavras, Três Corações, São Lourenço and Guaxupé, the day started with fitness and, soon after that, *light* snacks. To relax, the Management of Commercial Relations and Services of Varginha – DL/VR invited instructors of a gym to do *axé* and *funk* demonstration, making the employees to rock with it.

MANTIQUEIRA

In the maintenance's courtyard of the Management of Commercial Relations and Services of Juiz de Fora – DL/JF, the *massive fitness* started very early and the participation of a hundred participants. After the exercises they were gifted with a *Health Kit*: coconut water, cereal bar and apple.

TRIANGLE

In Uberlândia and Patos de Minas, the date of fight against the sedentariness was celebrated with a lively *massive fitness*, followed by snacks and lots of fruit.

VITAL ENERGY

An employees' group at Assembléia Square

Walk attracts employees and the population of the capital city

On March 10th, a walk around Assembléia Square, organized by Cemig's *Vital Energy* program, marked the *National Day Against Sedentariness* in Belo Horizonte. Employees and their family, besides residents of the region, took part on it. *Vital Energy* program has the objective of promoting the welfare and health of the employees.

After a lively session of stretching and relaxation of the muscles, the 80 participants left the Company's headquarters, in Barbacena Avenue. Walking fast they went up on the avenue towards the square, where, for 40 minutes, they walked around the square several times, with games inserted in between that caught the attention of the square's daily visitors. Therewith, the message of *Vital Energy* program about the benefits of the practice of physical exercises reached not only the employees but a diversified public. "Everybody got into the sprit of the activity", observed the physical education teacher Ricardo Lemos, one of the participants.

Solange Rodrigues, Systems Analyst of *Evolution Project*, took her daughter Flávia who does a course of physical education, in order to get to know one of *Vital Energy's* activities. "The labor gymnastics is a field of work that has grown a lot and I wanted that she got to know how this process works inside of a big company", explained Solange.

Among the walkers, there was a lively group that distinguished themselves from the others. It was formed by the engineer Luizana Villani, of the Board of Directors of Entrepreneurial Management – DGE; Ednéia Conceição dos Santos, of the Management of Work Safety, Health and Welfare – RH/ST, and Carlos Renato de Almeida, of the Management of Staff Administration – RH/AP, beside the commercial representative Altair Machado Júnior. It has been more than two year that they take part on walks, at least once a month, and help to spread the benefits of this activity.

Vital Energy sent invitations to the residents of the surroundings of the square and the Company's headquarters. José Camilo dos Santos, 76 years-old, a retired bank clerk praised the initiative: "The physical activity makes much more motivated", he affirmed at the end of the walk.

Participants of the *Runners Ranking*

Runners sweat their shirts in Pampulha

Once a month, a group of Cemig's employees get together in front of São Francisco Church, in Pampulha, to compete on the Company's *Runners Ranking*. Geraldo Campos, an administrative technician of the Management of Emergency and Commercial Services of the Center Distribution – DC/SE and organizer of the event, explains that the main aim is to motivate the employees to lose weight. Before taking part on the *ranking*, each athlete has to do an ergometric exam. The body measurement is done in the beginning and at the end of each period of training.

The *Runners Ranking* is held on the first Sunday of the months of February to October. The circuit's extension, always around Pampulha's Lake, varies from ten kilometers (from February to April) to a complete round, about 18 kilometers (from August to October). From May to July, the employees run a distance of 15 kilometers.

Each athlete is responsible for the counting of the time run through. The fastest runners receive higher marks. All participants receive at least a mark. "This mark works as a motivation to people to get over their own limits", explains Geraldo that intends also to carry out an award with medals and trophies to the best runners of *Cemig's Runners Ranking*, as it happened last year when the initiative was still restrict to employees of the Board of Directors of Distribution and Commercialization – DDC.

STRATEGY

Another management is recommended for a certificate

The management of Dam's and Civil Maintenance's Safety – GA/SM has been recommended for a certificate by Certificate Veritas Bureau – BVC, in conformity with the systems of quality, environmental and health and safety, with the scope of *Monitoring of the production dams' and civil structures' safety, operated and maintained by Cemig.*

The installation of the *Management Integrated System* at GA/SM confirmed the quality's excellence of the monitoring of the production dams' and civil structures' safety and brought important improvements to the standardization and guarantee of the reliability of our processes. Among the biggest benefits of a certificate there are the guarantee of the customer's satisfaction and a bigger environmental awareness, besides of the commitment with the health and safety of each one.

For Cemig, the certificate will be also important at the service of some requirements of the North-American law *Sarbanes-Oxley*, approved in 2002, and that aims at guaranteeing the transparency in the financial management of the companies, the credibility in the accountancy, the audits and the safety of the information.

North Collegiate presents action plan for 2007

Managers, leaders, supervisors and coordinators of North Collegiate met in Pirapora, February 15th, to attend the presentation of the proposal of implementation of Cemig's strategic planning for the period of 2007 to 2011 for the North and Northwest regions of the Estate. After the exhibition of the *Guiding Plan* and of the Company's strategic guidance, the results of the North Collegiate in 2006 and the actions plans for this year were presented.

According to the manager of Commercial Relations and Services of Montes Claros – DO/MC, Evandro Magalhães Dantas, the main goals of the North Collegiate for this year are to reduce to zero the number of accidents with electric shock and fall; increase the employees' satisfaction; improve the reliability of the electric system and to value, more and more, the Company's image in the region. "In order to achieve these goals we are going to invest, mainly, in the integration of the five managements that compose the North Collegiate", he points out.

Meeting in Pirapora

CCQ involves employees and encourages solutions for the problems

There has been six years since the Superintendence of Transmission – TR is involved on the improvement of the quality of its work processes through *CCQ – Circle of Quality Control*, a corporative program installed in the entire Board of Directors of Production and Transmission – DGT.

CCQs are groups of voluntary employees, called circulars that meet to discuss issues related to the work routine. At TR, there 26 teams responsible for detecting the specific problems of each area and for coming up with solutions that cab related to

safety, tasks operation, equipment, cost reduction and to decrease of the work hours, for instance.

TR's administrative technician, Alcione Cristina Gonçalves, explain that, to accomplish this process, the employees do a study according with the *Method of Analysis of Solutions and Problems - MASP* methodology. To apply the tools, the circulars take part on trainings and refresher courses with expert instructors. From the gathering of the main departments' issues, with their respective points of improvement, the employees elaborate a project that is directed to the manager for approval of the new measures to be adopted.

According to Alcione Gonçalves, *CCQ* teaches to think analytically the solution of the problems. "The *circulars* learn to plan and organize the ideas. The exchange of experiences among them is also very important", she points out. Alcione adds that, motivated employees bring great contributions.

MEETING

All DGT's superintendence carry out an annual meeting to present the projects developed by the employees that took part on *CCQ*. *TR's CCQ VI Meeting* was held on March 15th, at the auditorium of Cemig's headquarters. During the event, three works were selected to participate, together with the ones of other superintendence, of DGT's meeting on April 21st, when the best work was pointed out to represent Cemig at *Minas Gerais' Meeting of Brazilian Alliance for the Quality – UBQ*.

Jenatan Alves Souza, TR/LE's Maintenance technician

SAFETY

SAFETY

Get to know how to behave at the steering wheel

In January, there were 35 accidents with Cemig's vehicles, that is to say, more than one per day. They of 2007 is just beginning and there is a lot to improve to reduce the rates of accidents. The Management of Work Safety, Welfare and Health – RH/ST emphasizes that, in order to avoid traffic accidents, the drivers have to be more careful and to practice the defensive driving.

AQUAPLANING: danger hidden on puddles

During or after the rain, the accumulated water on the road can provoke special situations of danger: it is the aquaplaning or hydroplaning, phenomenon for which the tires can remove the water layer and they lose the contact with the road.

Aquaplaning happens by the combination of water excess on the road, excessive speed and tires with inadequate wheel rut deepness (a worn-out tire). The tires should be always changed when the wheel rut deepness reaches 1.6mm.

HOW TO KNOW IF YOUR CAR IS ON AQUAPLANING

When traveling under rain, passing on puddles on the highway, you will feel, on a matter of seconds that the steering wheel of your vehicle has become very soft and, looking at the rear view mirror, you will not see the trail that your car leaves on the rain and that, usually, happens when there is no aquaplaning.

THE CORRECT PROCEDURES IN CASE OF AQUAPLANING ARE:

- Hold firmly the steering wheel and turn it gently to the left and right side until you feel that the car is under control. Tires turned to one of the sides can make the car to overturn when there is adherence again between the tires and the road.
- Release the accelerator and decrease the speed but do not brake suddenly because if the tires are stuck on the moment that the contact of the tires with the road comes back, the car will lose control.
- Passing along places where the water reaches the vehicle's brake wheel, for safety, brake gently to enable the cleaning of the brake wheel before any sudden brake.
- The maximum speed under the rain should be 70 km/hour. At this speed under heavy rain, the tire with good conditions loses only 20% of adherence to the asphalt; therefore, there is no danger of aquaplaning.

Evolution Project at new phase

After concluding the phase of planning and conceptual drawing, *Evolution Project* enters the phase of operation that consists of the configuration of the new system, the performance of the integrated tests and the planning of final user training.

The project is going to be installed in two phases. The first one, in Divinópolis, is going to contemplate the customers of low, medium and high tension. The second phase, in the entire Estate, is for customers of low tension.

The *conversion network* is responsible for the link between *Evolution Project* and Cemig. Those who are interested can talk to member of both groups of the network that are the agents of information and of change. The agents of information connect the project and Cemig passing on the information to the biggest number of people possible. The agents of change are the multipliers one, that is to say, they stay for a while at *Evolution Project* in order to learn about the system, help on the tests' operation, and elaborate the material that will be used on the training of the other users and, on the top of that, take part on the assembly tests. Some of them will be the project's training instructors.

Contact *Evolution Project* and find out who are the representatives of each area. At *Cemignet*, access the link Portals and click on *Evolution Project*.

Send your doubts and suggestions to projetoevolution@cemig.com.br.

CULTURE

Itinerant Library at Itambé

The Literature, the book and the reading, entered the stage, in March, at Fernando Pinto Peixoto Building, at Itambé Street. On a joint promotion of the Superintendence of Entrepreneurial Communication – CE, Central Distribution Regional – DC and Commercial Relations – RC, it was launched at room 101 of first floor, the *Itinerant Library*, “an arm” of the *Central Library* that takes the books to the reader’s work place. Only on the first day of operation 25% of the exhibited titles were lent.

A short solemnity at the auditorium, followed by snacks, anticipated the beginning of the operation of the installations that are going to be available to the interested people for two months, under the coordination of the Commercial Nucleus of the Management of Commercial Relations of Central Distribution – DC/RD. The aim of the program is to foster the reading habit and make easier the literary propagation, besides of making the knowledge available to all employees. The *Itinerant Library* has a collection of 326 works of all kinds.

Varied collection attracts employees

Solemnity in Belo Horizonte

RH COLUMN

Get to know your rights

did you know that:

1- The group life insurance is a guarantee of compensation that Cemig offers to all its regular and retired employees. The benefit is paid to the insured and to his/her pointed beneficiaries.

2- The Continued Income by Death – RCM is a pension benefit that will be paid to the beneficiary in case of death of the participants associated to Forluz’s social welfare plans.

3- There are two registers at Forluz: dependents on Pro-health and beneficiaries in the Social Welfare Institution. The fact of being registered as dependent on the health plan does not mean to be registered in the Social Welfare Institution.

4- The register of the dependents/beneficiaries on both situations is of your interest and should be done and updated by you. Guarantee the right of your beneficiaries/dependents keeping the records updated.

Attention:

For the retired ones, the change of beneficiaries can generate a new calculation on the benefit or change on the pension’s percentage.

Look for the responsible organs to obtain information:

Insurance Area (RF), access

<http://cemignet/wgestao/0212risseg/material/APOLICE/CartilhaVG.doc>

or call 3299.3558.

To know who are your beneficiaries next to Forluz call 0800 309 009 or access the website <http://www.forluz.org.br>, option *record*.

INFORMATION SAFETY

What is the situation of the protection of our information?

Administration of the Information Safety – ASI of the Superintendence of Telecommunications and Computers – TI

End of the working day. The floor is empty. A person, table per table, collects papers, fold them and throw them in his/her briefcase. Takes the CDs and puts them in his/her coat's pocket. Looks, among the PCs, for one that is on unlocked and connected to the corporative network. Seats down and begins to rummage through the files. Finds what is looking for and save them in a pen drive that he/she takes out of his/her trousers' pocket. Deletes the original files. Turns off the PC and leaves.

In the morning there is a big tumult at the floor of development of new projects of a big company. The entire work of more than a year has disappeared as a sleight-of-hand trick. Plans, reports, files, etc. The managements and the technicians run from one side to another trying to recover the data or explain its lack. There is no safety copy at the servers. The entire project was saved on the PC. The plans and drafts were the only ones that were on the table. Six months after, the competitor puts in the market the same product. This is not fiction. Can you imagine the loss cost of these data for this company?

And, how are our habits over here? Do we leave our visitors free during their stay at our buildings? Do we leave important information printed on the table or on the copy machines? Do we leave the computers unlocked when we are away from our working tables? Do we throw away important documents without perforating them? Do we save files on notebooks or pen drives without using cryptography? Do we leave important projects or files on our local folders on the computer forgetting to do a backup?

We need to adopt safe measures such as a policy of clean table for papers and removable medias and of clean screen for our resources of information processing that aim the protection of our information and resources of our data processing that store them. This way, we will make more difficult the access, the change, the stealing and the publishing of this information by non-authorized people, inside and outside of the Company and during the normal working hours.

Besides, even when they are protected, we should remember that this information can be target of probable damage and destruction on the occasion of disasters such as fire, floods or explosions.

We have listed, following, some procedures recommended by *ABNT NBR ISO/IEC 17799* term that deals with *Information Safety* and that we should adopt in our work environment: where it is appropriate, papers and computer media should be put away when they are not being used, in drawers with lockers or in another kind of piece of furniture, especially out of the normal working hours; delicate or critical information to the business, when they are not requested, should be kept on a far place, on a safe and locked way, preferably in a safe or fire proof file, especially when

the installations are empty; personal computers should be locked or its user disconnected when they are being in use; receiving and sending spots of mails and fax machines should be protected; copy machines should be locked or protected somehow against non-authorized use; delicate and classified information should be immediately taken away of the printer when are printed.

FIRST ENERGY

Women's Day is celebrated in the entire Estate

Triangle

In Uberaba, there was a breakfast in celebration of *Women's Day*. 32 women took part on it, among employees, trainees and contracted ones. They also received chocolates.

In Uberlândia, 90 employees and wives of employees of the managements of Planning and Expansion Triangle – DO/ET, of Operation and Maintenance Triangle – DO/MT and of Commercial Relations and Services of Uberaba – DO/UL took part on a lecture and coffee-break.

In Patos de Minas there was a lecture about sexuality for Cemig's female employees and contracted women and also for the employees and their wives that received gifts. On 9th, after the labor gymnastic it was served snacks at the playground of Cemig of Patos de Minas.

In partnership with the city hall of Uberlândia, a stand was set up in Tubal Vilela Square to clarify doubts, simulate consumption and to give general information. About eight thousand people went to the square. The centers of Triangle gave away cards and chocolates to the women.

Uberlândia

Patos de Minas

South

The female employees and contracted women of the Management of Commercial Relations and Services of Varginha – DL/VR and of Management of Planning and Expansion South – DL/ES received serenade, chocolates and messages regarding the date, delivered by the managers. They set up also a panel with photos of the honored and texts produced by their co-workers. In partnership with *Boticário* and *Natura*, samples of perfumes were given away. There was also a raffle of gifts. At the Management of Operation and Maintenance South – DL/MS, the female employees received vases of flowers. In total, 75 women received homage.

Besides that, chocolates and cards to the female consumers were distributed at the managements of DL/VR and Management of Commercial Relations and Services of Pouso Alegre – DL/PA.

Araxá

West

In Divinópolis, 120 women, employees and wives of employees, took part on *DO Program to Have a Good Life – Women Project and Couple Project*, at River Palace Hotel, and on two lectures. Gifts and sales of *Natura's* products at cost price took also part of the programming. As part of *Couple Project*, the managers made the welcome and offer a cocktail with the couples' favorite songs.

In Formiga, there were snacks with a cake allusive to the date. They did also reading of text and delivery of flowers to the female co-workers.

In Divinópolis' center, a breakfast table with biscuits and delicatessen was set up. At Pará de Minas and Formiga centers, cards and chocolates were given away.

Divinópolis

North

In Curvelo, the women received breakfast and cards. In Paracatu there was also breakfast and delivery of flowers. In Montes Claros, they received chocolates with cards. On March 16th, the women took part on *Project Industry*, with lecture about health and labor gymnastic, being entitled to massages. At Curvelo's centers, the women received cards and at Paracatu's, flowers.

At all managements of the Collegiate North, the women received homage. Female employees, contracted women.

East

In Governador Valadares there a happy hour at a pizza place. In Ipatinga, the women received a special lunch. And in Caratinga, they received a delicious breakfast.

In João Monlevade, Itabira and Araçuaí, there was distribution of roses. In Teófilo Otoni, beside of the roses, the women took part on a musical presentation and of a session of fitness. In Almenara, they received roses and chocolates. At the service centers of Governador Valadares, Aimorés, Ipatinga, Caratinga, Timóteo and Coronel Fabriciano, there was distribution of chocolates.

There was also distribution of roses at the following centers: João Monlevade, Itabira, Teófilo Otoni, Almenara, Araçuaí, Nanuque, Capelinha, Itaobim, Medina and Pedra Azul.

Juiz de Fora

For the female employees, trainees and contracted of Juiz de Fora it was established an *Information Channel – Just for Women*, at the auditorium. The event had the participation of the managers of Commercial relations and Services of Juiz de Fora – DL/JF, of Operation and Maintenance Mantiqueira – DL/MM and of Planning and Expansion Mantiqueira – DL/EM. At the event, relevant services done by the women were highlighted. The women that went to Castelinho's center received roses and a card of Cemig (*photo*).

ENVIRONMENT

With care and technique, electricians preserve nest of *pionus*

The electricians of the Lines team of the Management of Operation and Maintenance South – DC/MS found, on March 6th, a nest of *pionus* with two nestlings. The nest was inside of a lamp-post of the transmission line that connects the Power Plant of Poço Fundo to the county of Alfenas.

As the lamp-post had to be removable, the electricians Altair Roberto Gonçalves, Luiz Ricardo G. Costa, Roberto Caruso, Sebastião José Silva, Cássio Dantas Ribeiro, Cícero Magno, Anselmo Rezende de Paula and Roberto Tadeu Bonaldo kept intact the nest and installed a protection on the superior part to avoid that the rain or sun damaged the birds. After the replacement of the lamp-post, the nest was installed again on it, avoiding that the mother rejected the nestlings.

Trees and the electric network: Friendly conviviality in Varginha

Electricians of the Management of Commercial Relations and Services of Varginha – DL/VR gave a demonstration of social responsibility and respect to the environment. In order to minimize the interruptions on the energy supply in the cities of Aiuruoca and São Tomé das Letras it was necessary to prune and cut trees that were in contact with the distribution network. In the face of replacing the cut trees, the team planted new seedlings.

According to the analyst of DL/VR's Relationship with Customers, Eugênio Arantes, and the shut downs begin to be often, forcing an inspection on the network. In São Tomé das Letras, it was necessary to prune only native trees that were provoking the interruptions. "But the landowner asked us seedlings to reforest an area that does not belong to Cemig's distribution network scope of service. We were very happy with his initiative", pointed out the analyst.

In Aiuruoca, the situation was different. The eucalypts planted inadequately on the service band of the Company motivated the shut downs. The electricians had to cut about 140 trees that were replaced. Cemig donated to landowner 160 seedlings of native plants such as tabebuias and cedar-tree.

Eugênio Arantes points out that these actions are in agreement with the *Declaration of Ethical Principles and Code of Professional Behavior* of Cemig. "It is foreseen on it the need to act with readiness and commitment on the prevention or minimization of environmental damages that are predictable on our activity", he ends.

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PEOPLE'S ENERGY

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