

People's Energy

**Julho/2007
YEAR IV – Nº37
MONTHLY
NEWSLETTER
FOR CEMIG's
EMPLOYEES**

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EDITORIAL

Family History

Cemig is part of the history of Minas, mainly of its economical development. It is also part of Brazil's history. And, it is also part of the lives of many families as mine.

My father, Osman Dias Cordeiro, at the age of 22 went to work for the Power Plant of Gafanhoto as an operator apprentice, in 1953. Our family grew up with Cemig. We are three sisters and three brothers. And I've worked at Cemig for 23 years, influenced by my father that has always supported me.

My father will always be a source of inspiration for everything in my life. If I was going to number all his qualities and virtues I would write for hours and hours. I'm very proud of him and I'm forever grateful for everything he has done for me.

He has worked for 28 years at the Company, from a power plant to another power plant. First of all in Gafanhoto; after that Três Marias, Jaguará and when retired he was working at the Power Plant of São Simão as the Operation's team supervisor.

He always dreamt in doing training courses at the School of Professional Formation and Qualification – Efaf, in Sete Lagoas. However, in the face of his technical knowledge the training was postponed. He did not finish high school but he is incredibly intelligent and has a memory that makes you envy.

My brother William is always pointing out the dedicated and honored man that is my father. How, throughout the years, he has become dear to all his co-workers and, despite of all dedication towards his work he has always found time for his family.

My father made of Cemig his way of living, and of his family his reason of living. To think back, during the weekend barbecue, about the power plants where we have been and lived take us to our best memories.

My sisters Stael, Sayonara and Simone, when met friends that worked with him, listened to comments about his character, dedication, honesty and of his professionalism, bringing pride for my family.

I've always witnessed my father fulfilling his obligations and with a lot of dedication! This year, Osman completes 25 year of retirement. The fact that he worked at Cemig's power plants and that he lived in encampments have given me moments that even today I recall with a lot of emotion.

If today I'm a member of Cemig's family, I owe it to him.

Wender José Cordeiro,
Power Plants' Operation Technician
of the Management of Power Plants West – GA/OE
Hydroelectric Power Plant of Nova Ponte

COMPANY

New Board of Directors

On May 26th, the Company created the Commercial Board of Directors – DCM, dedicated to deal with issues related to the commercialization of electric energy. The

new board of directors is structured to give more agility to the entire commercial process, since issues related to the connection to the electric system, sale and purchase of energy until those related to the representation of our clients next to the Chamber of Electrical Energy Commercialization – CCEE.

On May 9th, the Commercial director, Bernardo Afonso Salomão de Alvarenga (*photo*), met the entire team to present the administrative structure of the new board of directors, the goals and challenges to be faced on a marked more and more complex and competitive.

DCM's superintendents are of Planning and Commercialization and Marketing, Eduardo Costa Vasconcelos; of Commercial Relations with Clients, Dimas Costa; and of Purchase and Sale of Energy on the Wholesale, José Raimundo Dias Fonseca.

New Superintendence

To present the new organizational structure of the Superintendence of Logistics and Infra-structure – LI to all title holders of the Company, as well as to expand and consolidate the synergy among the coordinated managements. This was the objective of the 1st Workshop promoted by LI at the Material Distribution Center – CDM/JT, on May 16th.

On the occasion, the superintendent talked to the participants about the new organization chart and the guidelines directed to the language's alignment and the uniformity, recommending engagement, motivation and interaction of all regarding the changes, aiming at working under the focus of the new structure.

Workshop gathers team

People's Energy

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Internal Mail: SA/19º/B2 – Phones: 3299.4949/4087/4089/4082 – e-mail:

energiadagente@cemig.com.br

Editor in chief:

Luiz Henrique Michalick

Reg. no. 2211 SJPMG

Edition's Coordination: João Batista Pereira, Terezinha Crespo de Rezende e Tatiana Rezende.

Editorship: João Batista Pereira, Tatiana Rezende, Ana Paula Moraes, Carlos Henrique Santiago, Karina Castro, Rodrigo Borges, Luiza Campos, Vanessa Mol, Lyderwan Santos.

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Editorial Staff: Clodsmidt Riani Filho, Elizeth Nunes, Lúcia Fátima Ramos, Maria Aparecida Barbosa, Geisa Marques S. Boonem Maciel, Marilene Teixeira Amorim, Afrânio José Mascarenhas Marques, Ruth de Abreu Marinhos, Andréa Cristina Nunes Faria e Carlos Renato de Almeida.

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CEMIG'S MISSION: To perform on the energy's sector with profitability, quality and social responsibility.

PG. 02

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HARD-WORKING

Learn about the tariff's criteria

Every subject that interferes in our financial routine cause us, to begin with, a certain resistance towards its understanding. The electric energy tariff is one of these subjects as it is about the charge of an essential product that without it the citizen cannot live. However, it is not difficult to understand the criteria used to calculate this tariff. The manager of Tariffs – PP/TF, Maura Galuppo Botelho Martins, during an interview given to **People's Energy**, presents all the aspects that, each month, influence on the result of Cemig's energy bill.

Maura Galuppo (in the middle) with PP/TF's team

WHO DEFINES IT

Cemig's energy tariff and of all concessionaires of the Country are defined by the federal government through Brazilian Electricity Regulatory Agency – Aneel. Each concessionaire has its annual date to adjust its value. Cemig's is April 8th.

From the total paid on the invoice, in average, only 30% stay at the distributor. The other 70% are destined to the payment of purchased energy, federal and estate taxes, besides of transport and sectorial charges established by the Union.

SOCIAL TARIFF

Is the tariff applied to consumers registered on this category and that receive subsidies of up 77% on their bill. Cemig is the concessionaire with biggest number of consumers of low income. There are more than 2.2 million residential consumers, or 35% of the total of serviced clients. On this group there are, approximately, 500 thousand consumers that pay the minimum amount of R\$3.62 per month.

TAXES

The energy bill comes with several municipal, estate and federal taxes and charges, among them the Public Illumination Contribution – CIP, ICMS – Value-Added Tax on Sales and Services, Pasep – Public Service Employee Savings Program, Cofins – Tax for Social Security Financing and several sectorial charges fixed by the federal government as subsidy for fuel oil for the thermoelectric power plants of the North and Northeast of the Country.

In Minas Gerais, the residential consumer that consumes up to 90 kWh per month does not pay ICMS. Besides of Cemig, this exemption is only practiced in Amazonas, Amapá, Ceará, Mato Grosso and Rio Grande do Norte. The other residential consumers pay the aliquot of 30%, and the other classes, such as the industrial and rural, pay 18%.

EXEMPTION

The service to the consumers has a cost that comprehends the purchased energy, transmission, distribution, sectorial charges and taxes. If a consumer pays tariff below its cost, the other consumers will have to pay the difference. All subsidy and overprice induce to inefficiency, as they do not show to the market the real costs of the service, stimulating inadequately the use or non-use of alternative energies. For instance, electric energy tariffs above the costs could stimulate the use of diesel oil, when, in reality, this energetic would be in fact a more expensive option, forcing the society to spend to produce a certain good or service more than it should.

Besides that, Cemig is a company of mixed capital, a joint stock company with more than 100 thousand private stockholders. The Government of Minas is the controller, with a little more than 50% of the preferred stocks. On the total of the stocks, preferred and ordinary, the Estate's participation goes to 22%.

The Company's directors and the controlling stockholder cannot make decisions that can lead to loss for the Company, such as total or partial exemption for a certain class of consumers. This could also result on crime of responsibility, foreseen on the Law of Limited Liability Corporation.

ENERGY PURCHASE

In the process of separating, two companies have been created: Distribution Cemig and Generation and Transmission Cemig. By the sector's regulation, Distribution Cemig has to buy energy at auctions organized by the Chamber of Electrical Energy Commercialization – CCEE, a federal organ.

Nowadays, 45% of the energy required by Distribution Cemig comes from Itaipu, 49% of the auctions mentioned above and the rest of old bilateral contracts, besides of the quota that comes from Proinfa, of incentive to alternative sources. In 2007, in average, the purchase of energy represents 21% the final invoice of the consumers.

CEMIG'S TARIFF

Cemig's tariffs, altogether, are among the most expensive of the Country, but it has many reasons. The costs of distribution are among the most expensive, as the area of concession of 567 thousand km² is all electrified (380 thousand km of network), but with low density of load. The subsidized market (low income and rural) is big, increasing the full tariffs. The residential market is of low consumption per capita, average of 111 kWh. The rural market is big and, besides of subsidized, demands investments of great networks extensions to service small loads.

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HEALTH

Vaccine against cold

Every year Cemig's employees are called by the Management of Work Safety, Health and Welfare – RH/ST to carry out several activities related to health. Laboratorial, clinic-occupational, specialized and electrocardiogram exams; blood pressure and corporal mass rate check; and vaccination against several illnesses aiming at the health's evaluation, protection and promotion.

Some of the exams are demanded by specific legislation that takes care directly of the occupational part, while others come from recommendations from epidemiological studies done on the employees' health profile and on RH/ST's health policy, as is the case of the vaccine against cold or influenza.

Vaccination

The vaccine against cold "teaches" the defense system to concentrate its strength for a fast contra-attack. As the viruses have constant mutations, the vaccination restrains also that the body's defense cells, trained by the previous vaccine, come to join them. Therefore, a new vaccine has to be always produced with the virus of the previous seasons. The vaccination against the influenza virus in healthy adults has demonstrated, in many countries, under several conditions, that it is an favorable effective intervention, but, in order to observe this evidence, it is necessary to follow the health, for a certain period of time, of the population that have received the vaccine.

As at Cemig the turnover is low, this follow-up is carried out through notes of the data of the person that received the vaccine on his/her health promptuary, together with other data collected during the periodical services referred above.

The efficiency of the vaccine against cold is about from 70% to 90% on healthy adults, immunized the person for about 12 months. For that reason, RH/ST establishes the vaccination against cold specific scheme for the employee, trying to reduce each year the number of employees susceptible to become unable to work and in need of the medical-hospital service, decreasing this way, the costs with health insurance plans.

OUR PEOPLE

Electrician is *Worker of the Year* in João Monlevade

The electrician Maurício Carvalho Lage received the diploma *Worker of the Year* during the celebrations of the independency anniversary of João Monlevade on April 29th.

The solemnity had the presence of authorities and civil society.

Maurício was elected as distinction by his co-workers among the county's workers last year.

Worker's Day

In celebration of *Worker's Day*, the electrician and the vice-president of the Internal Committee of Accidents Prevention – Cipa, José Ribeiro Silva, received homage by the Municipal Chamber of João Monlevade, with other 11 workers, representing several professionals.

Maurício receives diploma

José Ribeiro receives homage

Bicycle ride moves Power Plant

On May 19th, 120 people took part on a bicycle ride on the access highway to the Hydroelectric Power Plant of Capim Branco. Employees of the Managements of Planning and Expansion Triangle – DO/ET, of Operation and Maintenance Triangle – DO/MT, of Commercial relations and Services of Uberlândia – DO/UL and relatives rode 12 kilometers by bicycle.

At the end of the ride, lunch was served at a farm on the surroundings of the power plant.

No Stress

On May 3rd, it was held the *Vital Energy with no stress and in good terms with life*, at the headquarters of the Management of Commercial relations and Services of Passos – DO/PS. In the programming, the lectures *Vital Energy, concepts and objectives*, with the Company doctor of the Management of Work Safety, Health and Welfare – RH/ST, Mauro Almeida, were included, besides of *Health Diet and Food Re-education and Physical Activity: Health for the Heart and Life Quality*.

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VOLUNTEER

RH COLUMN

Benefit given

The follow-up of an ill relative is a benefit given by the Company. The employee has up to five consecutive days, per period of frequency examination (from the 13th of a month to the 12th day of the following month), to follow his/her ill relative (father, mother, child or spouse). For that, the employee has to present a medical report justifying this need. But it has to be a severe case of illness.

The criteria for the follow-up of medical bill of health are:

- Name of the employee, patient and the level of relationship;
- Clear period of employee's absence;
- The severity of the case and the need of the employee's presence next to the ill relative;
- Management's approval.

The bill of health has to be sent to the Management of the Staff Administration – RH/AP, through the management area of your sector.

It is not necessary to send to RH/AP the follow-up of bills of health inferior to a day. This period can be accommodated or not by the management.

Stage

The management of Commercial Relations and Services of Conselheiro Lafaiete –DL/LF, took part on May 20th, on the *Project Stage* that carries out free services for the population and had the presence of Cemig's *Mobile Center* unit.

Community has benefited whit services of the *Mobile Center*

Citizenship in partnership with the ecology

The *Ecocitizen* is a project developed by the Nucleus of Pro-Citizenship Social Actions, composed by voluntary employees of the Management of Commercial Relations and Services of Passos – DO/PS. The initiative exists about four years and has as objective the awareness about the importance of the selective collection and the propagation of the concept of the three "ars" – Re-use, Recycle and Re-utilize.

Through a work of environmental awareness, *Ecocitizen* encourages the employees to do the domestic selective collection and take all the re-usable material – bottles pet, aluminum tins, plastic packages and scraps – to the *eco-spots (photo)*.

These *Spots of Collection of Recyclable Material* are installed at strategic locals, such as Passos' Cemig's building, and available to *Cocares*, a cooperative of collectors and recyclers of reusable materials, a partner of the project. There are also *eco-spots* installed at 17 schools of the town and at a block of buildings.

For DO/OS' administrative technician and one of the coordinators of the project, Jorge Moreira Maciel, the benefits of *Ecocitizen* are many. "To begin with the warning to the damages that we have caused to the environment", he points out. The initiative encourages also actions that contribute to the nature's balance and the employees' awareness to not throw into the ordinary garbage the recyclable material.

Jorge also affirms that the *Ecocitizen* provides the self-sustainability of the collectors, as it qualifies these workers and generates income for them. "Therewith, the nature benefits, the collectors and the whole community benefit from it", he points out. "We have a direct interest in it, as the planet is only one".

Project *Family-Couple* gathers employees

***Parents x Children* is theme of meeting**

In São João Del Rey was held the Project *Family-Couple* on May 18th, with the lecture *Parents x Children*, given by a psychologist, focusing on the family conviviality and, mainly, on the children's bringing up.

After the lecture, there was a raffle of gifts, distribution of chocolates and confraternization among the participants. The event had the participation of 34 people among employees and spouses.

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SPECIAL

Employees' party gathers 55 years of happiness in one night

Super-heroes amuse the audience

2007, 2000, 1990, 1980, 1970, 1960, 1952... The countdown was initiated for the 11th Employee's Party that, for this year, was part of the celebrations of Cemig's 55th anniversary. At the entrance, the guests entered in the time tunnel together with Elvis Presley and Marilyn Monroe, Batman and Robin, Michael Jackson and the Jackson Five, the Superpowered Girls, that walked in the entrance and among the tables of the rooms especially set up for the party held on June 16th at *Casa do Conde*, In Belo Horizonte.

Punctually, at 14:30 the duo Caju and Totonho went to the stage to welcome the employees and their families. On the following three hours, the members of Scorpions band alternated among them, changed clothes, dressed them up and incorporated more characters of the collective imagination of the last six decades. The speakers emitted sounds already known: rock'n'roll, psicodelism, disco, new wave and axé music transported the more than 5 thousand people that were present to the recent past. It was time to meet again the regular and the retired co-workers, have a nice chat that the daily routine always postpone for tomorrow or the day after tomorrow.

It was also time to integrate the Company's new employees, contracted on the last 12 months and that, little by little, mingled with the older employees of the house. Other new members of Cemig Family, the employees' children, started to give their first steps towards a long way in direction to the future, such as Helena, of eight months, that met in the middle of the party, a small quiet spot on the arms of her father, the engineer Ubirajara Cruz.

Champions of the Rodeo are awarded

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Employees have fun to the accompaniment the bands

Suddenly, the arena of the 5th *Rodeo of Electricians* held in Sete Lagoas transported itself to the stage with prizes for the best teams of the entire Estate that came to Belo Horizonte to see the recognition of the employee's talent on his daily tasks.

At 19:30, the moment most expected of the party, the singer and composer Lulu Santos, from the high of his experience, went to the stage and synthesized with a magisterial show the celebration's spirit of this Saturday afternoon/evening. Right in the beginning, he fired away to the audience "is there somebody whose birthday is today?" and soon after to sing "Your birthday", song of his new album that was launched few days after. It was the cue for the celebration of Cemig's 55th anniversary to take over completely *Casa do Conde* and the public.

At the end of the night, the audience, exhausted, left *Casa do Conde*, with the lyrics of Lulu's song on their head – "everybody expects something of a Saturday night" – but nobody expected that 55 years of happiness and fun could fit in just one party.

Electricity at Lulu's show

Cemig's 11th *Employee's Party* was marked by the connection of two lives that have run in parallel for five decades. "I'm completing 54 years and Cemig is a year older than me", pointed out Lulu Santos on an exclusive interview given at his dressing room at *Casa do Conde*, soon after the show on June 16th.

Just like Cemig, Lulu has been going through decades of activities without losing the initial impetus. On the 60s, he already played in a cover band of the Beatles. On the following decade, he rehearsed with Yes keyboards player, one of the exponent of the progressive rock, but he only revealed himself to the public with the "new wave" on the 80s. In the last decade, he incorporated the new electronic sounds to his music and he continues experimenting new sounds on his most recent work.

What is the secret of Lulu to keep the integrity as musician and composer always incorporating the innovations that come up as time goes by? "This is a very difficult question, but I'm lucky that I was born on a time of lots of electricity because my music depends on it", the musician makes a comparison.

In the show, between one and another eternal love declaration, such as "Guess what" and "The Last romantic", he anticipated three songs of his new album, "Long Play": "Your Birthday", "Let it be" and "Contacts", a ballad that will be the work song of the new album and that rocked the couples that were at the party. "We have been playing these songs, they became part of the show before we had the album", says the musician.

"Let it be" is a funk version of Alberto Paz and Edson Menezes' song, recorded by Jair Rodrigues on the 60s. As for "Your Birthday", Lulu insisted on explaining that he did not wrote this song for Cemig's 55th anniversary, but it serves for this and other celebrations.

"The song was written to a specific birthday, but as every birthday song serves for every birthday and as I hope it has a life illustrating the birthday of whoever it is, on the album it will be on a karaoke version, without the voice so the people can sing to whoever birthday's is", he explained.

Ubirajara Cruz, GR/EM's electrician engineer

"I've already been to ten Employees' Party, but this is the first time of my daughter. I'm going to make the most of it but without pushing too much the "little one". She also is going to have fun because I've brought everything that she needs to have a ball."

Marco Antônio Cândido, electrician of Aerial Lines and Network – DL/VR in Ilicínea

"It's the first time that I take part on the party, the organization is first class. I'm going to stay until the show with the team 'Emborcação', to see the rodeo's award. Today, it's time to relax to send away the stress."

Soraya Viana Saraiva, technician of the Management of Control – JR/GJ

"This party I never miss. I meet again friends. You meet the meet on the same level, without hierarchy. This is the best opportunity to interact besides the co-worker that is far away."

Cida Alves, Administrative technician – TI/MI

"I never miss an Employee's Party. It's great not only the interaction but also to see again somebody who haven't seen for a long time. The atmosphere is 100%. My son of the age of 11 comes and I'm not worried because it's safe."

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CONSUMER

East

South

Center

Consumers receive homage at Women's Day

On May 11th, Cemig paid its homage to the mothers who came to the Service Centers. Besides of the usual attention given by the attendants, the clients that went to the centers in all regions of the Estate were surprised with flowers, music, chocolates and cards.

The commemorative actions were coordinated by the Superintendence of Commercial Relations – RC and developed by the regional managements that lavished creativity, good taste and sensibility. The result was a success and the clients, enchanted with the initiative, praised the centers.

At the Regional Center, the Center, Venda Nova, Cidade Industrial, Betim, Ribeirão das Neves, Santa Luzia and Sete Lagoas' Centers there was live music while the receptionists distributed chocolates to the clients. A special message to the mothers completed the atmosphere of emotion.

Regional East enchanted the mothers with the music and flowers' beauty.

At Regional Mantiqueira, music touched the clients and attendants while at Regional West the clients were surprised with snacks.

At Regional South, besides of music, there was a special breakfast and chocolates. The mothers received also flowers.

Regional North gathered emotion and solidarity and gave to the mothers kits acquired from the Project People's Finger, a cooperative craft products with a philanthropic purpose.

And at Regional Triangle, the clients were touched with violins, guitar and flowers. Besides of the live music at the centers, Cemig presented the elderly home that is next to Araguari Center with a musical presentation.

Mothers receive their children at work

On an atmosphere of lots of emotion, surprise and happiness, the Management of Invoicing and Collection Coordination – RC/FA paid homage to its mothers promoting a visit of their children to their local of work and with a board with messages written by them.

SAFETY

Safety at driving vehicles

At this time of the year, the mist and the burnings can compromise the visibility

of the highways. If you find difficult in visualizing the highway reduce the vehicle's speed and increase distance from the car at the front.

Do not use the alternator warning light with the car in movement. The driver that is behind can think that you are stopped and at trying to deviate can provoke an accident.

If you need to stop, turn on the alternator warning light, signalize the highway a hundred meters before the car and take all the passengers out of the car, even if it is cold or raining.

Use windshield wiper cleaning, window cleaning and demist.

Avoid sudden brakes. The ground will be slippery and you will be under risk of collision.

Do not stop on the lane, it is dangerous to stop even on the highway shoulder. Do not take over and do not use the reverse gear.

Keep yourself safe in the traffic.

VITAL ENERGY

Winners of the Challenge Race

Glauco and Diego celebrate victory

The engineers of Civil Works and Maintenance of the Generation, Glauco Gonçalves Dias, and the Dams Safety, Diego Antônio Fonseca Balbi, both of the Management of Dams Safety and Civil Maintenance – GA/SM, were champions of the *1st Citroën Challenge Race*, on June 24th, in Belo Horizonte. Both received air tickets to Paris.

The competition is already an international success and it joins fast thinking and physical effort. The participants have to decipher puzzles and find in which tourist spot of the city is the next challenge. To arrive faster, the duos could use buses, metro or run.

On the whole, 10 challenges and almost 10 kilometers run through that for the winner duo it was not so difficult. They had already planned strategies and probable itineraries with the main tourist spots of the city. "We spent some days studying the history of BH's tourist spots and, on the previous day to the competition we went to some of them. Besides that, we did a search of buses' itinerary", Glauco points out.

For Diego, what defined the competition was the team's work that they developed. "Our motivation, preparation and team spirit were the winner. It has a lot to do with the kind of work that Glauco and I perform here at the Management", he explains.

For next year, the duo intends to prepare itself even more to win again the competition that had the participation of 44 teams.

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PLANNING

Training on thermography

From April 23rd to 27th, engineers and technicians of the Managements of Transmission Engineering of Maintenance – TR/MN, and of Transmission Operation and Maintenance Center – TR/CN, of Transmission Triangle – TR/TA, of Transmission Southeast and of Transmission East – TR/LE received *Training on Infrared Thermography Level 1*, held in Belo Horizonte.

MANAGEMENT

The training was run by Attilio Bruno Veratti, an expert in termographic systems, certified by the Training Center in Infrared Thermography – ITC, the only center certified by ISO-9001 in the United States.

Coordinated by TR/MN, the training validated its work proposal that foresees improvements in the Management of Thermography, with the formal technical qualification of the teams of operation and engineering, elaboration of standardized procedures, review on the criteria of decision already adopted and research and study of the parameters that influence the measurements.

IMPORTANCE

The infrared thermography is a tool of predictive maintenance that allows to locate the possible faults on the electric systems, avoiding non scheduled shut-downs and interruption on the supply of electric energy, being possible to detect at initial stages and not perceivable by other methods.

Training in Almenara

Electricians are qualified

Between May 8th and 10th, the Management of Commercial Relations and Services of Teófilo Otoni – DL/TO promoted training for its electricians about a ND-4.61 – Criteria of Safety Inspection (Construction, Operation and Maintenance of Aerial Networks).

The training was run by the Safety technicians of the Superintendence Regional Distribution East – DL, Eduardo Ribeiro da Silva, Odilon Souza Martins and Antonio das Graças Lisboa, in the towns of Teófilo Ottoni, Almenara, Araçuaí and Minas Novas.

A hundred electricians were trained what corresponds 74% of the management's field staff. The electricians had the opportunity to recycle their knowledge about ND 4.61 and to take the advantage of the presence of the Safety technicians to clarify their doubts.

Seminar in the East

On May 17th, East Collegiate promoted in Governador Valadares, the 1st *Seminar of Strategic Planning*, with the participation of the analyst of Control and Management of the Superintendence of Control and Management of Distribution – GD, Rômulo Provetti, and of the technician in Quality Systems of the Management of Control and Management of Distribution East – DL/GL, Gianne Lear Oliveira Prates. They talked about the Strategic Planning and how the indicators affect the Superintendence Regional of Distribution East – DL.

Managements work integrated

From May 2nd to 11th, the teams of Live Line of the Managements of Commercial Relations and Services of João Monlevade – DL/JM and of Commercial Relations and Services of Ipatinga – DL/IP worked together with the aim of answering a demand of the Brazilian Electricity Regulatory Agency – Aneel in order to install measurement of boundary at Ipatinga Substation 1. During the performance of the services it was avoided the shut down of 40 thousand clients.

Within this vision of cooperation, the team of Transmission Line of the Management of Operation and Maintenance East – DL/ML worked also in partnership with the Management of the Maintenance Engineering and Coordination – OM/EM, at the Transmission Line Itabira 2 – João Monlevade 3, where they made repairs after the robbery of several trusses on the structures.

Meeting with the field's team

The Management of Commercial Relations and Services of João Monlevade – DL/JM promoted on May 16th, meeting of training with the electricians and technicians to present Cemig's Strategic Planning.

The training involved 56 employees of field service and was run by DL/GV's manager, Rosenildo de Vasconcelos, and by the Field Service's coordinator, Carlos José Thiersch that scheduled other three meetings decentralized with the objective of reaching all the employees.

During the meeting, they also presented the results achieved by the management until April this year, trying to link each control item to the employees' daily activity.

Taking advantage of the meeting, it was exhibited on the entrance hall of the Company's building in Governador Valadares the At Sight Management Chart that has the Management's Agreement Term with the Goals of Quality and Safety at Work. The electricians that attended the training were the first ones to sign the term, validating their commitment with the Company's results.

Employees learn about the results

MANAGEMENT

Improvement of processes

Francely Duarte

More Cemig's organs started, on the last months, the installation of the *Quality Management System – SGQ*. The launching of the process of certification of the Management of Properties Management – LI/IM on the rule NBR ISO 9001:2000 happened on April 18th. LI/IM was already born with SGQ installed, allowing to establish the procedures for the processes of acquisition, evaluation and administration and regulation of the properties, according to the demands of the referred rule that reflects the importance given by the superintendence to the quality of its services and to the satisfaction of its clients.

During the launching, it was presented the evolution of LI/IM's SGQ and the importance of its installation in order to improve the processes performed by the management and the team's development. LI/MI's manager, Francely Duarte, pointed out that the team's motivation and the support of the Superintendence of the Environmental and Quality's Coordination – AQ and of the Management of Entrepreneurial Control and Coordination – GE/CE were fundamental on the process of SGQ's launching and that have already been carried out Internal Agreements of Services with the Managements of Lines Engineering of Transmission and Sub-transmission – ER/LT, of Engineering of Substations – ER/SE and of Acquisition of Services – MS/AS and with clients areas. They have also created Instructions of Assets – that are still on phase of approval - that will contribute to a better efficiency and efficacy of the process of Properties Management, with focus on the Strategic Planning.

Entrepreneurial processes

At the Management of Entrepreneurial Processes – RH/GP the rule NBR ISSO 9001:2000 is being implanted and it specifies the requirements for SGQ, on which an organization needs to demonstrate its capacity to supply products that answer the applicable regulatory and the client's requirements, to increase the satisfaction. On this model, the processes of the Management of Organizational Documentation – that are the entire Company's interest - will be certified.

According to RH/GP's manager, Roberto Santa Cecilia Lobo Resende, the team is involved with SGQ's installation process, in order to tune in with the best practices of management and to improve the controls on the processes and relations with the clients. "It is expected the continuous improvement of the management of RH/GP's processes and of its SGQ, given to our processes excellence in reliability of criteria and stated period", affirmed Roberto.

INFORMATION SAFETY

To embrace without being squeezed

To have the freedom of traveling on a safe way to the several spots of the planet and meet different people and cultures is a dream. We are not happy with the confined life. We want to live more and on the best way within the time we have. We want to embrace the world!

The technological progress made possible the fulfillment of this achievement. Who could imagine metal birds flying from a country to another, taking people to meet their brothers? The Internet is another example that managed to break the belief that lasted for millenniums: to be physically distant is the same that extinguish relationships. The truth is that the distances have shortened up and there becoming more and more shorter. However, the technology is not good nor it is bad on itself. It is a tool that, as a sharp knife, has a function on the hands of a chef and another one on the hands of a criminal.

Our lack of safety depends on two things: people with bad intentions and the existence of vulnerabilities.

The new trend for relationships on the Internet is the well spoken Second Life. It is an online environment that allows that a character created by you, known as avatar, to cohabit other avatars created by each user. With a daily movement of millions of dollars, the environment allows users to build objects, acquire lands and goods with virtual currency (linden) that can be converted into dollars or *reais*. On this environment you can, walking or flying, visit virtually several cities and islands meeting people worldwide.

At finding somebody inside of the environment, you can activate a dialogue and, who knows, even add him/her to your list of friends. What happens is that a good chat can make us to relax the vigilance that we have to have with our personal information and, normally, a person interested in stealing data is a "good chatter"!

We cannot know for certain who are the real "actors" of the characters of the virtual environment. This makes easier the work of people that are anxious to obtain money on a dishonest way. The persuasion and, even the intimidation used are inefficient if we control our emotions such as the fear and the enthusiasm towards the attempts of social engineering. If an attack becomes inefficient according our behavior, we go from irresponsible to responsible, and that is very important! Be certain that you can answer a series of threats with a simple and calm no!

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Salto Grande is recommended by *Bureau Veritas Certification*

The Hydroelectric Power Plant of Salto Grande (*photo*) was recommended, on May 10th, for certification by *Bureau Veritas Certification – BVC*, in conformity with the Quality, Environmental and Health and Safety Management Systems. The recommendation happened according to the scope Operation, maintenance and administration for the production of electric energy at the Hydroelectric Power Plant of Salto Grande.

The recommendation of Salto Grande is another step towards the fulfillment of the planning of the Management of Generation – GA in order to get a certificate for all power plants. To implement the systems of management is to optimize the performance of the area through the processes' improvement. For that, it is necessary to invest in the human capital, the most important component to get good results. The 26 collaborators of Salto Grande Power Plant recognize that the interaction of a team, with quality, is the inspiration for the success on the search of a common objective.

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MEETING

Meeting with workshops

With the aim at bringing closer and standardizing the procedures, the team of Operation Follow-up and Control – ACO of Collegiate North held a meeting with the workshops accredited by Cemig for the maintenance of electroelectronic equipment of the region of Montes Claros.

During the meeting, the nine participating workshops could clarify doubts, including those regarding to services' operational procedures and the suggestions presented by their representatives were registered by ACO's team.

Seminar qualifies employees

Coordinated by the Managements of Coordination of the Revenue's Protection and the Energy's Use – RC/PR, of Measurement's Engineering – RC/ME and of the Professional Formation and Improvement Center – RH/FA, on May 9th, in Governador Valadares was held the *Seminar of Revenue Protection*. The objective was to qualify the employees of segments I, II and III of the Commercial Nucleus, of the Losses and Field Services Cell.

The seminar (*photo*) had the expressive participation of the employees linked to the process. According to the participants, the programming fulfilled the objective of leveling the information, debating ideas and bringing closer the functional and operational managements involved.

Gauge readers standardize procedures

Meeting with contractors

On May 2nd and 3rd, it was carried out a meeting with employees of the contractors Holos, Minas Norte and MG Setel that render services of gauges reading, and that had the presence of employees of the Management of Commercial Relations and Services of Montes Claros – DO/MC.

The meeting had the objective of handing over information, standardizing procedures, propagating better practices and disseminating knowledge aiming at a continuous improvement of the results on the activity of gauges reading.

The event had the participation of 25 people, collaborators of the Managements of Work Safety, Health and Welfare – RH/ST and of Invoicing and Collection Coordination – RC/FA, of the Consumers Management System Project – SC and of the Juridical Superintendence – JR, besides of DO/MC.

Lecture for gauge installer

Technicians of the Management of Commercial Relations and Services of João Monlevade – DL/JM run lecture for shopkeepers and gauge installers on May 14th, on

an event promoted by the county's Chamber of Commerce Directors – CDL. The technicians of Energy Distribution, Carlos Antônio de Araújo e Dercilei Martins Linhares, explained the new version of the Distribution Rules – NDs 5.1 and 5.2 that are regarded to the construction of gauges at individual and collective buildings. The duo clarified also, doubts about the material standardized by Cemig and the new procedure for new installations using polycarbonate measurement boxes.

“We explained to the gauge installers the care that they have to have with the safety on the work of the gauges’ construction and the risks of accidents on the electric network”, points out Carlos Antônio. About 36 people took part on the event. According to DL/JM’s commercial agent, José Firmo do Carmo Júnior, the initiative aims at bringing the management closer to the clients and to Cemig’s agents of rendering services.

The technicians Dercilei Linhares and Carlos Antônio de Araújo

EVOLUTION

First round

More than 4 thousand of employees demonstrated interest and interacted with the members of *Project You*, at the stand (*photo*) set up at several buildings of the Company. The level of knowledge about *Project Evolution*, presented by the employees, was high in all places and, although the project is complex, it has been perceived that there will be no problems on its implantation. Everybody is involved and interested.

The second round of the stand assembly started in June when the cities of Montes Claros, Uberlândia, Varginha, Juiz de Fora and Governador Valadares were visited.

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QUALITY

Team wins first place

Matrix CCQ's team, composed by ten employees of the area of Mechanical Maintenance of the Management of the Power Plants Center-South – GA/CS of Itutinga, conquered the first place on the category *Quality Control Circle – CCQ* and received the winner trophy at the 16th CCQ's Convention of Minas held on May 15th in Belo Horizonte.

The winner group developed a system of oil sealing coming from generators. According to GA/CS's technician, Márcio Luiz Félix, before the invent, the substance was dragged through the air circulation system and impregnated the generators and now it is retained by the sealing. The winning initiative of the prize contributed for the extension of the life span of the generators of Itutinga and for the decrease of maintenance and cleaning of the inner parts costs.

"This victory was searched a lot by all of us. Cemig struggles every year to conquer this triumph. It is a great happiness to be the first Company's group to win this trophy and, on the top of that, to represent the Estate of Minas Gerais at Brazilian Congress of Quality and Productivity and at the other events held on the field", pointed out the group's leader technician, Chárbel José Nárder, regard to the national competition that will happen in September, in Gramado, in Rio Grande do Sul.

PROJECT OIL X OIL

The winning initiative at CCQ's Convention, consists of a device composed by two elements, a fix one, assembled on the bearing lid, and another mobile, assembled on the shaft. Both bi-separated to allow the assembly/disassembly independently of other equipment. The fix element is a hollowed out crankcase the middle that allows the passage of the shaft with the interior filled with oil. The mobile element is a disk with a flange faced down on its entire circumference. When operating, part of the flange stays immerse in the carter's oil, stopping the passage of the mist.

The project is in phase of expansion to the Power Plants of Três Marias, Salto Grande, São Simão, Cajuru and Emborcação, among others.

Matrix Team celebrates the victory

PEOPLE'S ENERGY

Av. Barbacena, 1.200 - 19 ºandar
(31) 3299 4089 -3299 4087 -3299 4082
Fax: (31) 3299 3706
energiadagente@cemig.com.br