

QUALITY POLICY - CEMIG

1. Overview

- 1.1** Companhia Energética de Minas Gerais - CEMIG considers it is essential to have an efficient and of quality management for all its processes and resources, to create value for its customers, shareholders, employees, suppliers, society and other interested parties.
- 1.2** The commitment to the satisfaction of legal, regulatory and internal requirements is one of the pillars of sustainable growth and the scope of the Company's strategic objectives. This commitment is a value that must be put into action by all those who work at Cemig or act on its behalf, including their suppliers.

2. Purpose

- 2.1** The Policy herein is designed to guide the Company's actions before quality management issues.

3. Application

- 3.1** This Policy applies to Cemig, Cemig Geração e Transmissão S.A. - Cemig GT, Cemig Distribuição S.A. - Cemig D and all its subsidiaries, and aims to guide its suppliers and all the companies within which Cemig has a shareholding

4. Principles

4.1 Focus on the Customer

To fulfill the requirements of the clients and to treat their claims according to the standards and quality the Regulatory Entity, the legislation and the internal procedures define.

4.2 Leadership

To establish, within the scope of the Executive Management, purposes and directions and, at all levels of leadership, to communicate and commit the respective teams, so that all are ethically involved, to achieve the strategic and quality objectives of the Society.

4.3 Involvement

To stimulate Cemig's creation of process values through the alignment, development, autonomy, responsibility and involvement of its human capital, at all levels of the Organization.

4.4 Business approach

To achieve economic, environmental and social results, consistent to and foreseeable for Cemig, deploying the Business Vision with all the players involved in the understanding and focused on the results.



Requisites
Corporate Management
Outcomes
Support services

Generation
Transmission
Distribution
Commercialization

4.5 Improvement

To continuously improve the levels of efficiency and performance of the processes, generating more productivity, based on periodic analysis of the sectoral, regulatory context and of the best practices of the market where Cemig is inserted, reacting to internal and external changes and creating new opportunities.

4.6 Decision making based on evidences

Make decisions in a clear, objective, transparent and honest manner, based on data, facts, evidences and the timeliness that the processes of the Company require.

4.7 Relationship management

To manage the relationship with all relevant stakeholders and influence the success of Cemig's performance, especially the Regulatory Entity and suppliers

Original signed by:

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